Your pressure switch is factory set and should not normally require adjustment. However, adjustment may be required if the power supply voltage has varied from the previous setting, either due to battery drainage or higher voltage being supplied when the battery charger is operating. In the event that your pump doesn’t switch off when you close the taps, or it pulses on and off rapidly when the taps are fully open, follow these guidelines to re-adjust the pressure switch setting.

### Which Pressure Switch do you have?

- **In-Line Pressure Switch**: Internally located within the water system pipework.
- **Integral Pressure Switch**: Located on the back of the water inlet socket.

### Pressure Switch Setting

1. **Ensure the system, including the heater is full of water and all taps are closed.** Refer to your user manual.
2. **Tighten the adjusting screw clockwise until the pump comes on.** (For integral socket based pressure switches, first loosen the pressure switch locknut in an anti-clockwise direction.)
3. **Open any tap until you have a smooth flow of water, then close the tap.** You should hear the pump running and the pump running light if fitted will be on.
4. **Return to the pressure switch and turn the pressure switch adjustment screw slowly anti-clockwise until the pump has stopped.** Turn the screw a further half turn (180 degrees) anti-clockwise.
5. **Check for correct operation by opening and closing all taps individually.** The pump should turn on when the cold tap is opened and switch off immediately when the cold tap is closed. NB. There will normally be some pulsations at low flows.
6. **The hot side may take about 10 seconds to react (both on and off) due to cushioning effect in the water heater.**
7. **For integral socket based pressure switches, carefully tighten carefully tighten the locknut until it is tight keeping the adjustment screw in position.**

### THREE GOLDEN RULES:

1. NEVER allow the pump to run dry
2. NEVER allow the pump to run continuously for more than 15 minutes
3. The pump assembly MUST be unplugged BEFORE putting the pump back into the refilled water container.

### If setting of the pressure switch is still not correct you may experience:

- **Pump running continuously, even with tap closed.** If undiscovered, could result in pump failure and flat battery. Most likely causes are that present voltage is significantly lower when last adjusted, or water container is empty. **CURE: Re-adjust switch or refill container**
- **Pump does not run at all.** If not due to blown fuse or faulty connections, then most likely cause is excessive continuous running (see above). **CURE: Replace pump and re-adjust switch**
- **Pump runs intermittently ON, OFF, ON, OFF etc.** Seen as pulsing flow from tap, or as inability to set constant water temperature, water goes hot, cold, hot, cold instead of constant warm. Most likely cause is that present voltage is significantly higher than when last adjusted. **CURE: Re-adjust pressure switch, if problem persists add a Whale Surge Damper (WS7205).**
- **Pump runs very noisily but does not pump water.** Likely to occur after water container has been refilled. Pump is air-locked and is fighting to get air out and water in. **CURE: Unplug from the socket, allowing pump to flood, and reconnect by plugging in again.** The correct sequence when refilling the container is to unplug, put pump into container, then reconnect.
- **Pump continues to run for up to 30 seconds after tap is turned off.** This is not a problem. This is a characteristic of pressure switch systems caused by the dampening effect of the hot water heater or surge damper on the cold side.
- **If after following these procedures the system continues to pulse when all taps are closed there may be a leak in the system.** Please contact Whale Support for further guidance.

Call us directly for product and installation advice

**Whale Support**

+44 (0)28 9127 0531
fax: +44 (0)28 9146 6421
info@whalepumps.com
whalepumps.com

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