i Van®
Intelligent Control Panel
The easy way to control your living environment

Quick Guide

Water heater control

Room heater control

Pump running

Pump power on/off

Settings and options

Timers

Clock

Mains electric connected

Battery status

Home
(Glows red when gas is lit)
Welcome to your Whale i Van®
The easy way to control your living environment

Wireless control of your Whale® Water and Space Heaters and Water Pumps* from an intuitive touch screen display

What is i Van®?
• The easy way to control your living environment
• Simple, intuitive touchscreen display
• Easy to set programmable timers
• Controls power and temperature separately

How does Whale i Van® work?

The intuitive touchscreen control panel communicates wirelessly with Whale Water and Space Heaters, creating your ideal living environment with ease. It simply guides you through setting your water heating and air temperature controls, and also allows you to set automatic timers (up to 3 per day) for each unit individually.

*Pump control module is an optional feature. Please check your vehicle manual to confirm which i Van model is fitted.
ROOM HEATER CONTROL

From the home screen press

Select the setting required:
500W / 1000W / 2000W / Gas / Gas + 1000W / Fan

Then set desired temperature using the - and + keys

Return to home

Note: for maximum heat select

ROOM HEATER NIGHT SETTING

For a quiet night time operation and to reduce energy consumption

Select and a lower temperature
for low electric night time background heating

e.g. 15°C

WATER HEATER CONTROL

From the home screen press

For standard heat up - Select the setting 750W

TIMED BOOST (ideal for shower time)

Select the setting required:
1500W / gas / 1500W and gas

The water will heat up quickly for 15mins, then will automatically resume the previous heating setting.

Return to home

WATER HEATER ICON

Frost setting on
Timer in use
Temperature inside the vehicle
Electric setting
Gas in use
OPTIONS AND SETTINGS

SETTING YOUR CLOCK

Set the clock:
From the home screen, press \[\text{Set Clock}\] then Use the - and + keys to adjust the hour. Then use the arrow buttons to move the cursor to adjust the minutes.

SETTING YOUR ROOM AND WATER HEATER TIMERS

Set up to 6 timers (3 per device)
From the home screen, press \[\text{Room Timer}\] OR \[\text{Water Timer}\]
Use the - and + keys to adjust the heat setting. Use the arrow buttons to move the cursor across to set energy source, on/off time, as well as the desired temperature (for Room Heater only).
Please note that water temperature is pre-set by Whale for safety and cannot be adjusted.

To activate timers
Return to home \[\text{screen}\] and press \[\text{Timer in use}\]
When a timer is set and active, a timer icon will appear top right of the icon.
SETTING OTHER OPTIONS

To enter the options menu:

Press then Use the arrow buttons to scroll through the options:
Mains Supply Maximum Current / Screen Brightness /
Water Heater Boost Time / Screen Off After Time / Beep / Flashing Light
Set each option using the - and + keys.

DIAGNOSTICS

i Van® also provides diagnostic help screens to allow you to identify any issues with the appliances it controls and reset on screen where possible.

Pop-up screens:
If a pop-up screen appears, follow the instructions on-screen.

HOME

To return to the home screen at any stage, press the Home Button.

A Whale video shows a step by step demonstration of i Van® to help you get started. This video is included in the user guide pack supplied with new vehicles fitted with i Van, or is also available at www.whalepumps.com/rv
MORE INFORMATION?

Visit www.whalepumps.com/rv for more information on i Van® features, instructions and videos.

Talk through using i Van® with a member of our Customer Service team.

Email today: ivan@whalepumps.com

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